

International Telecommunication Union

ITU-T

TELECOMMUNICATION
STANDARDIZATION SECTOR
OF ITU

M.3050.4

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SERIES M: TELECOMMUNICATION MANAGEMENT,
INCLUDING TMN AND NETWORK MAINTENANCE

Telecommunications management network

**Enhanced Telecom Operations Map (eTOM) –
B2B integration: Using B2B inter-enterprise
integration with the eTOM**

ITU-T Recommendation M.3050.4



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TELECOMMUNICATION MANAGEMENT, INCLUDING TMN AND NETWORK MAINTENANCE

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Enhanced Telecom Operations Map (eTOM) – B2B integration: Using B2B inter-enterprise integration with the eTOM

Summary

ITU-T Recommendation M.3050.x sub-series contain a reference framework for categorizing the business activities that a service provider will use. The Enhanced Telecom Operations Map® (or eTOM for short), which has been developed by the TeleManagement Forum, describes the enterprise processes required by a service provider and analyses them to different levels of detail according to their significance and priority for the business. This business process approach has built on the concepts of management services and functions in order to develop a framework for categorizing all the business activities.

This Recommendation contains guidance on B2B integration.

Source

ITU-T Recommendation M.3050.4 was approved on 29 March 2007 by ITU-T Study Group 4 (2005-2008) under the ITU-T Recommendation A.8 procedure.

The ITU-T M.3050.x Recommendation sub-series is based on the Enhanced Telecom Operations Map® (eTOM) which has been developed by the TeleManagement Forum (TMF).